



# Maldives Islamic Bank

## MIB GLOBAL PAY

### BUSINESS/INSTITUTIONS

FOR BANK USE ONLY

CIF NO

--	--	--	--	--	--	--	--

#### SECTION A

#### MERCHANT INFORMATION

Name of Business / Institution \_\_\_\_\_

Website \_\_\_\_\_

Registration No. \_\_\_\_\_ Registration Date 

D	D	M	M	Y	Y	Y	Y
---	---	---	---	---	---	---	---

Business location \_\_\_\_\_ Phone / Mobile \_\_\_\_\_  
(Registered address)

Flat No. Floor \_\_\_\_\_ Contact Name \_\_\_\_\_

Street Name / Atoll / Island \_\_\_\_\_ Email \_\_\_\_\_

Post Code \_\_\_\_\_

#### Contact Information

Contact Name \_\_\_\_\_ Office No. \_\_\_\_\_ Mobile \_\_\_\_\_

Designation \_\_\_\_\_ Country \_\_\_\_\_

Street Name / Atoll / Island \_\_\_\_\_ Email \_\_\_\_\_

Post Code \_\_\_\_\_

#### Type of Business

☐ Guesthouse ☐ Supermarket ☐ Restaurant/Café ☐ Service Provider

☐ Utility ☐ TravelAgent ☐ OnlineStore ☐ Resort / Hotel

☐ Others, please specify main Products/Services sold \_\_\_\_\_

#### SECTION B

#### OWNERS INFORMATION

Name/ Title \_\_\_\_\_ Designation \_\_\_\_\_

Home Address / Flat no. Floor \_\_\_\_\_ Phone \_\_\_\_\_

Street Name / Atoll / Island \_\_\_\_\_ Email \_\_\_\_\_

ID/Passport No./Registration No. \_\_\_\_\_ Post Code \_\_\_\_\_

Country \_\_\_\_\_

## SECTION C BUSINESS FORECASTING

Average Transaction Amount \_\_\_\_\_ Estimated Monthly Volume \_\_\_\_\_  
Year on Year grown \_\_\_\_\_ Average Yearly \_\_\_\_\_

## SECTION D SETTLEMENT ACCOUNT DETAILS

Account Name \_\_\_\_\_  
Account Number (MVR) \_\_\_\_\_  
Account Number (USD) \_\_\_\_\_

## SECTION E TRANSACTION TYPES AND CURRENCIES

☐ e-purchase ☐ Pre Auth ☐ Refund ☐ Purchase  
☐ Subscription ☐ Void ☐ Capture  
Accepted currencies for card transactions ☐ MVR ☐ USD

## CUSTOMER SERVICE

All queries regarding card services should be referred to MIB Head Office, Medhuziyaarayidhoshuge, Medhiziyaariy Magu, Male', Maldives.  
Note: Billing disputes must be forwarded, in writing, to Merchant Service within 30 days from the date of the statement and/or notice.

Maldives Islamic Bank  
Merchant Services  
Male' Republic of Maldives  
email: [merchantservice@mib.com.mv](mailto:merchantservice@mib.com.mv)

## DOCUMENTS REQUIRED

Please submit the following with your completed application form

- |  |   |
|--|---|
| <input type="checkbox"/> Import License / Local Investment Registry / Vehicle Registry & Taxi Permit | <input type="checkbox"/> Tax Registration               |
| <input type="checkbox"/> Operating License   | <input type="checkbox"/> Business Activity Registration |
| <input type="checkbox"/> Partnership deed if Partnership   | <input type="checkbox"/> Business Name Registration     |

Following additional documents are required, if business is owned by a company

- |   |   |
|---|---|
| <input type="checkbox"/> Certificate of Registration  | <input type="checkbox"/> Website Domain Registration (for Payment Gateway)  |
| <input type="checkbox"/> Memorandum and Articles of Association                                   | <input type="checkbox"/> Company Profile Information Sheet  |
| <input type="checkbox"/> Board Resolution giving authority to sign the Merchant Application Form* | <input type="checkbox"/> Information form for Business & Institutions*(if you have not previously submitted or require to update) |

\*available from our web site [www.mib.com.mv](http://www.mib.com.mv)

## ACCEPTANCE OF TERMS & CONDITIONS / MERCHANT AUTHORIZATION

MIB Global Pay Application, comprises of this form and the MIB Global Pay Terms and Conditions and is made between Maldives Islamic Bank PLC ("MIB") and the Merchant named above.

I/we hereby agree that:

- have read, understood and acknowledge to the MIB Global Pay Terms and Conditions available from the website of the Bank.
- i/we acknowledge that these Terms and Conditions may vary from time to time and agree for the rates provided by the Bank for applicable Merchants.
- any changes made to the Terms and Conditions will be published on the Banks' website. It shall be my/our responsibility to ensure compliance to such published changes.
- by utilizing the MIB Global Pay or any related services in respect of Card payment services shall be deemed as acceptance by the Merchant for the MIB Global Pay Terms and Conditions (as amended from time to time).
- i/we accept that the use of the MIB Global Pay is subject to applicable fees as mentioned in the application form and in the List of Bank Charges as amended, published on the website of the Bank from time to time.

Authorised Signature

Date: (DD MM YYYY)

Authorised Signature

Date: (DD MM YYYY)

Company Seal

## FOR BANK USE ONLY

## MERCHANT DETAILS

Payment Currency

☐

MVR

☐

USD

☐

DUAL

☐

MCC

Merchant ID

\_\_\_\_\_

Currency

\_\_\_\_\_

Terminal ID

\_\_\_\_\_

Merchant ID

\_\_\_\_\_

Currency

\_\_\_\_\_

Terminal ID

\_\_\_\_\_

## FEES AND CHARGES

Merchant Service Fee (MSF)\*

☐

•

☐

%

Installation Fee MVR/USD

\_\_\_\_\_

Monthly Fee MVR/USD

\_\_\_\_\_

Tokenization Fee MVR/USD

\_\_\_\_\_

\*Minimum transaction fee of MVR/USD

\_\_\_\_\_

## INTEGRATION METHOD

☐

Hosted Checkout

☐

Hosted Session

☐

Direct Payment

	Staff ID	Initials	Date
Application Received and verified by ( DD MM YYYY )			
Signature(s) verified by			
Application input to system ( DD MM YYYY )			
Application verified and approved by ( DD MM YYYY )			
Reference number			